

# The PASSI T!

Relay for Life Is May 31<sup>st</sup>!!!

April 2013

"Success in business requires training and discipline and hard work. But if you're not frightened by these things, the opportunities are just as great today as they ever were."

David Rockefeller



A positive attitude may not solve every problem but it makes solving any problem a more pleasant experience.  
Grant Fairley

## Hospital Staff Recognized by Press Ganey

Press Ganey, the nation's preeminent surveyor of health care patients, recently recognized Winston Medical Center for their efforts and success in improving their patient satisfaction scores. According to the Press Ganey organization, there has been a "statistically significant improvement" in the patient satisfaction scores.

"Your hard work and dedication to quality improvement are evident in the increase of your Emergency Department patient satisfactory scores for Overall Satisfaction," a Press Ganey letter says. "Press Ganey recognized that the change in score was not random but due to some change within your facility. Your patients have recognized this change."

Lee McCall, CEO, physicians, and the staff of Winston Medical Center joined together to help increase Patient Satisfaction for patients and families. "We've made enhancing our patient and families experience and satisfaction a strategic priority for our organization. We started making the necessary changes to make Winston Medical Center a hospital that our patients enjoyed coming to," stated McCall. "I am very proud of all of the staff at Winston Medical Center for they are the ones who have made this tremendous improvement in our customer satisfaction program and they deserve the due recognition. We are definitely on the right path."

## Cathy Stevenson honored for 30 years of service

Cathy Stevenson, an ER Tech with Winston Medical Center, was recently recognized by the Board of Directors of the National Registry of Emergency Medical Technicians (NREMT) for achieving 30 consecutive years as a Nationally Registered EMT. This distinction is an honor held by few EMT's. To maintain her status as a Nationally Registered EMT, Stevenson completed, on a biennial basis, the most comprehensive recertification program for Emergency Medical Technicians in American. She not only completed courses to refresh her fundamental knowledge and skills but also attended a minimum of two hours per month on additional continuing education courses to advance her knowledge on new lifesaving skills.

By maintaining her Nationally Registered status and completing regular continuing education courses, Stevenson, is among the few elite EMT's with the most training in pre-hospital emergency medical care in the nation. Stevenson was Nationally Registered as an EMT-Basic in 1981 and has been serving the Winston County Community since 1981.

The National Registry of Emergency Medical Technicians serves as the national EMS certification organization by providing a valid, uniform process to assess the knowledge and skills required for competent practice by EMS professionals throughout their careers and by maintaining a registry of certification status.

## 2013 Relay for Life

In efforts to raise money for the 2013 Winston County Relay for Life, Winston Medical Center will host a Disney Character Dining Day. The event will be on Saturday, May 4, 2013 at 11:00 am and will be held at Lake-Tiak-O' Khata in Louisville.

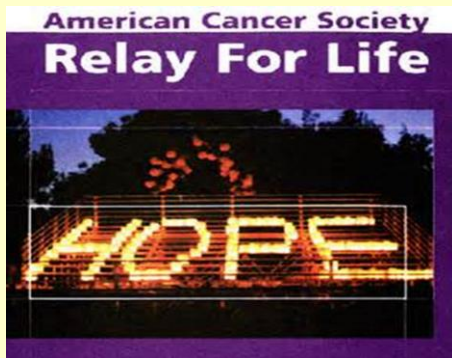
Mickey Mouse, Cinderella, Donald Duck, Woody, Snow White, Belle, Daisy Duck, Buzz Lightyear, Tinkerbell, and Minnie Mouse will greet children for a fun filled day to interact, dine, and allow children an opportunity to see some of their favorite characters! A professional photographer will be on site for pictures with the ALL characters for ONLY \$5!

Lunch includes chicken tenders, fries, ice-cream, and a drink. Entertainment and door prizes will be available!

Participants must purchase tickets in advance to attend the event. Tickets are \$15.00 each. Tickets are available at Winston Medical Center Purchasing Department (located at the back of the hospital), Pennies from Heaven, or Chamber of Commerce.

If you would like additional information about the Disney Character Dining Event, contact one of the WMC team members at 662-779-5179. All proceeds from the event will go to the 2013 Winston County Relay for Life.

We will also have a booth set up at the Red Hills Art Festival selling sweet tea, luminaries, and other items! Please stop by and show your



## Turning Point

Winston Medical Center recently announced that the management of Turning Point will come in house on July 1, 2013. Turning Point has been managed by Ameris since 1998. Mr. McCall stated that Hugh Gay and his team have done a tremendous job through the years and we are looking forward to their continued service at Turning Point. Located on the third floor of Winston Medical Center, the Turning Point inpatient adult care program addresses the emotional and behavior needs of individuals 55 and older. Through a coordination of therapy, education, and medication management, Turning Point encourages patients to regain as much independence as they can and lead the fullest life possible. Symptoms or lifestyle changes that may indicate a need for referral to Turning Point include: Suicidal thoughts, Depression, Stress, Confusion, Hallucinations, Paranoia, Anxiety, Detox (Alcohol/Prescription Drugs).

Hugh Gay and the staff of Turning Point will continue to work together and will aim to make this a smooth transition.

Turning Point has also started offering educational classes to others in our community. Scott Eaves has been teaching dementia related classes in a local church, LTC units, and groups of individuals.

For more information about Turning Point call 662-779-0173



Turning Point  
Staff

## Nursing Home Open House and Ribbon Cutting!

Winston Medical Center recently held an open house for the \$3 million renovation project to the Long-term and Skilled Nursing Care facility.

“We are very proud of the renovations,” said WMC CEO Lee McCall.

The three year, \$3 million project added a dining hall, renovated B and C, added a three residence room wing on C, and renovated the administrative offices.

“We are thankful for the understanding and patience from the residents and their families as we improved the residents’ home,” said McCall. With the new dining hall, McCall noted that the residents may now better socialize as they dine together. Lacey Vowell, Long-term and Skilled Nursing Care facility Administrator, added that everyone was excited about the dining hall and all the improvements to the facility. “This will lead to a better quality of life for our residents,” said Vowell. Dr. Sam Suttle recognized McCall for being the driving force behind seeking the best care for all the residents as well as the hospital patients with the renovations.

The facility has a 120 bed capacity and serves about 115 patients on average per year.

Winston Medical Center offers long-term care for those persons who are no longer able to remain in their home alone. Included with the residential services are skilled nursing and rehabilitation care, meals, medical services, and protection for those residents who are ill, frail, and in need of 24-hour supervision.



## Hospital Auxiliary makes a donation of \$5000



Winston Medical Center Auxiliary gave a monetary donation of \$5000 to assist in the purchase of equipment for the Winston Medical Center Nursing Home. The Winston Medical Center Nursing Home recently purchased two sit to stand lifts for the care of residents. "We thank the Auxilians for their many contributions and time that they put into our organization, stated Fran Misso, Director of Nurses. "The countless hours these ladies volunteer and the money donated is greatly appreciated by all of the staff at Winston Medical Center." "The lifts will enable our residents to be more mobile and will help provide them with the dignity they deserve," stated Misso. Pictured is Auxiliary members Dianna Northcutt, Mary Ann Sessions, Theresa Hancock, Mary Rose Moore, Peggy Crawford, and Joy Hunt. Not pictured is Auxiliary members Shirley Wray, Betty Mills and Carolyn Mills.

